

## SUPPORT DISCLOSURE

### PLEASE READ THESE STATEMENTS CAREFULLY BEFORE GIVING SUPPORT AND/OR MAKING A PURCHASE.

Any and all purchases made and/or any and all forms of support gifts given to Wendi Miller DBA Love That Amazes, (the “Company”), a Missouri, United States, Sole Proprietorship are subject to the statements set forth in this document (“Support Disclosure”).

By making a purchase and/or giving a support gift, the Purchaser and/or Giver (“You,” “Your”) stipulates that You have read, understand, and agree to be bound by the statements contained in this Support Disclosure, as follows:

1. 501(c)(3) STATUS. Wendi Miller DBA Love That Amazes (the “Company”) is *not* a 501(c)(3) organization.
2. GIFT/INCOME REPORTING. All funds received by the Company, whether through online support gift payments, mailed support gift payments, or income received as a result of purchases made through direct and/or third-party links provided on any of the Company’s Site(s), [www.lovetthatamazes.com](http://www.lovetthatamazes.com), [www.shelbymusical.com](http://www.shelbymusical.com), [www.shelbytheshepherd.com](http://www.shelbytheshepherd.com) or their mobile applications, (the “Site” or the “Site(s)”), are recorded and reported appropriately, as required, according to applicable local, state, and/or federal regulations by Wendi Miller DBA Love That Amazes.
3. VOLUNTARY GIVING OF SUPPORT GIFTS. There is no charge or financial obligation to 1) access/use the Site(s), 2) to be a Company email subscriber, 3) to enter giveaway drawings [unless your receiving the giveaway item is subject to fees and/or taxes based on your personal circumstances], or 4) to read, download, and/or print (as specifically allowed) any of the FREE resources made available on the Site(s). You agree that your response to any invitation and/or opportunity presented to give a gift of support, whether you give online or by mail, and whether the invitation to give was issued on the Site(s); in an email (whether that email was sent to You because you signed up to be a Company email subscriber or because it was forwarded to You by a Company email subscriber); or by a third-party, including but not limited to other Site(s) users, is completely voluntarily. No gift is received by the Company in direct exchange for any material and/or electronic goods.
4. ONLINE PAYMENT PROCESSING. Support gift payments and/or purchase payments made through the Site(s) by credit card, debit card, or PayPal (and its related accounts) are processed using PayPal processing services. A PayPal account/login may be required for some forms of online payments. When a payment is made online, credit card, debit card, or PayPal information is NOT disclosed to the Company by PayPal. The Company is provided with general contact information, address information when required for shipping purposes, and payment amount only.
5. RECURRING PAYMENTS. Recurring support gift payments, when offered, are available online only and are processed through PayPal processing services. If You establish a recurring support gift payment and desire to cancel it in the future, cancellation requests must be directed to PayPal by calling 888-221-1161.
6. MAILED PAYMENT PROCESSING. Payments received by mail in the form of a check or money order (cash sent by mail, while accepted, is not encouraged) are processed through the Company’s financial institution. Any check or money order that is returned marked as Insufficient Funds is automatically processed a second time, as allowed by law, by the Company’s financial institution. If the

check or money order is returned a second time marked as Insufficient Funds, the Company may attempt to collect from the Giver the original payment amount plus any additional fees assessed by the Company's financial institution. If the payment was for a support gift, the Company may also choose to 1) destroy the payment document without further attempts to collect and without obligation to return the support payment document, and/or 2) refuse to accept any additional gifts in like kind from the Giver. If the payment was for Production Licensing and/or Royalties Due and attempts to collect are unsuccessful, the Company reserves the right to void any and all production contracts and production rights bestowed, and/or to pursue payment through whatever legal means are available. (For Production Licensing and/or Royalties Due, this is a summary statement only and complete payment information is included in each licensing contract.)

7. MAIL. The Company is not responsible for lost, stolen, or misdirected mail.

8. SUPPORT GIFT CANCELLATIONS. If a giver has signed up for recurring support gift payments, FUTURE, UNPAID gifts may be cancelled by contacting PayPal at 888-221-1161. NO other PAID support gift payments can be cancelled or refunded at any time except when the payment method used had been stolen and was used by the perpetrator to give support. The Company must be notified of the theft of the payment method within thirty (30) calendar days (of the original date of the online support payment or the postmark of support sent by mail) for fraudulent support to be eligible for a refund. Notification of the theft of a payment method must be made by sending an email to [contact@lovethatamazes.com](mailto:contact@lovethatamazes.com). (Only provide Your name and phone number in the email. Additional required personal information will be requested in a secure manner.) Proof that the theft was reported to the proper authorities, including law enforcement authorities and the issuing financial institution, will be required. A refund for support given by a stolen payment method is issued at the Company's discretion. The following are NOT considered "stolen" or "fraudulent" for purposes of eligibility for a cancellation/refund: a) an error made in the support gift amount entered in an online giving form/PayPal payment form, whether for a one-time support gift or recurring support gift, b) an error made in the support gift amount entered on a check or money order, or c) instances when a third party has been given access to the payment method (including but not limited to Power of Attorney use, access to a blank check or money order, and/or access to PayPal account user and password information).

9. PAYMENT DISTRIBUTION. Wendi Miller DBA Love That Amazes has complete control over the use and distribution of all forms of support gifts and income received, including but not limited to use for general operations and expenses, both direct and indirect; expenses associated with the development, distribution, and maintenance of additional resources and/or merchandise, whether they are to be made available as free resources or for purchase; expenses associated with the maintenance, upgrades, and/or changes of resource delivery methods; expenses associated with additional mission outreaches and/or projects; expenses associated with additional needs as they arise. This list is not exhaustive or exclusive. Areas of need and categories and amounts of expenses may change at any time and are not required to be added to this list in order for monies to be directed or redirected to any expense as it arises or is anticipated.

10. GIVING RECORDS. Giver assumes sole responsibility for maintaining giving records and receipts. Giver understands that individual gifts are acknowledged as applicable by PayPal receipt or by the Company by email (if provided), that year-end giving summaries are not provided, and that gifts and giving records are matched as accurately as possible based upon information provided with each gift.

The Company reserves the right to change this Support Disclosure and/or the other Company policies at any time. Any changes to this Support Disclosure will be posted on the Site(s). Your giving a support gift or making any purchase of any kind after such changes shall constitute Your agreement to abide by the Support Disclosure as changed. It is your sole responsibility to check the Site(s) to view any such changes

to the statements in this Support Disclosure and any other policies posted on the Site(s). If at ANY time you do not agree to ALL statements in this Support Disclosure, You agree to refrain from giving any additional support gifts to or making any additional purchases from Wendi Miller DBA Love That Amazes or relevant third-party representatives, and you agree that you are not entitled to receive any recompense for past purchases and/or support gifts.

This policy supersedes all prior oral or written agreements and understandings relating to the subject matter of The Site(s), their information, their resources, and any previous Support Disclosures. However, NO policy will be superseded by any spelling and/or grammatical errors that result in an unintentional change in any policy term or policy, whether in whole or in part.

This Support Statement was last updated on October 26, 2019.